

# County Durham and Darlington Fire and Rescue Authority

Fire and Rescue Service

## Community Risk Management Plan 2024-2027

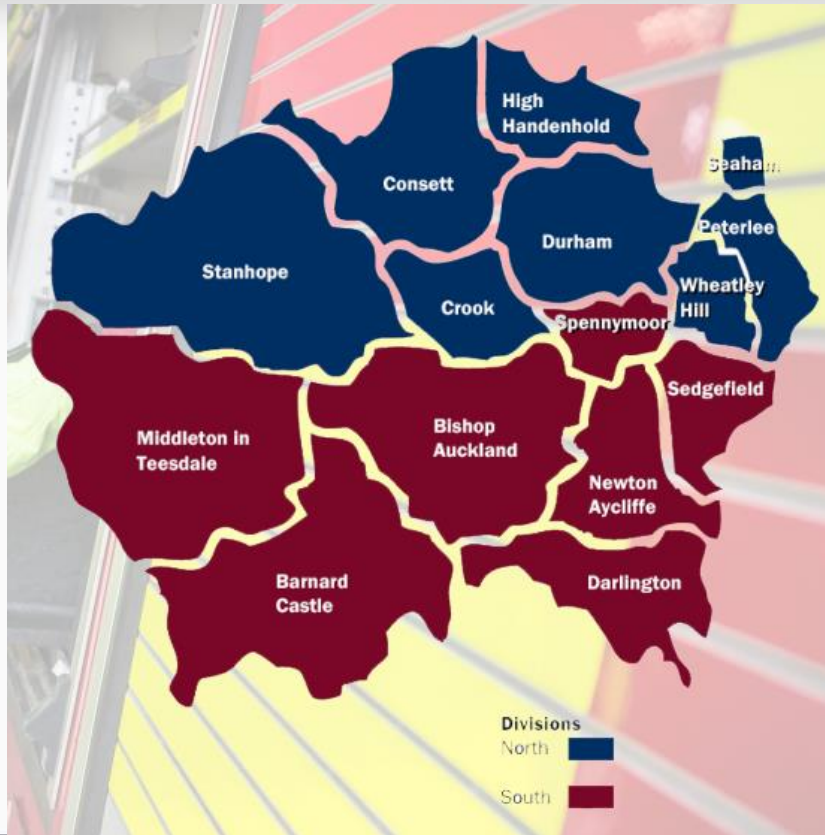
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County Durham and Darlington  
Fire and Rescue Service



# About Us



- We serve approx. 630,000 people across an area of 939 square miles
- We protect 302,500 households and 20,150 businesses
- We have 15 fire stations
- We have 299 Wholetime firefighters, 168 On Call Firefighters, 18 Fire Control Operators and 98 Support Staff in HQ, Training and Technical Services



# Our Achievements

- In our most recent HMICFRS inspection we achieved Good in all three categories of effectiveness, efficiency and people.
- We won Fire and Rescue Service of the year at the Public Sector Transformation Awards in 2022 and 2023
- We have an award winning apprenticeship programme
- We are leading the way in Firefighters' safety with a state of the art decontamination facility
- We are a Disability Confident Leader



# Our Performance

1. We have the fastest response times for a predominantly rural fire and rescue service
2. We attend the 3rd lowest number of Accidental Dwelling Fires in England and the 11th lowest number of fires in non-domestic premises
3. Last year we delivered 18,382 Home Fire Safety Visits, a rate of 28.8 per 1,000 population (England rate is 9.4 per 1,000)
4. Last year we delivered 1,927 Fire Safety Audits, a rate of 11.2 per 100 known premises (England rate is 3.7 per 100)





# Have Your Say

- We want to know what you think about our plans

- From 16<sup>th</sup> February 2024 to 10<sup>th</sup> May 2024 you can take part in our consultation
- We will be gathering views from our communities both online and face to face



# Have Your Say



What is a Community Risk Management Plan (CRMP)?

How do we know what risks our communities face?

How will we manage these risks to keep you safe?

# Have Your Say

- We want to know what you think about our plans

## Why do we consult?

We plan how to tackle the risks our communities face every year.

Our plans include deciding where and how to use our resources.

It is important to us to take into account what you think about the impact of any changes.



# Have Your Say


## Our Finances

### The Medium Term Financial Plan


- Current MTFP covers 2024/25 to 2027/28
- Financial pressures mean we have to closely monitor our spending and look at different ways of delivering our services
- The MTFP was approved by the CFA in February 2024



# Consultation question from 2023

We asked	Public Said	We did
<p><b>Question 1</b></p> <p>We propose to crew all of our Wholetime fire engines with four firefighters. Do you agree with this proposal?</p>		<p>In our last consultation we sought your views on crewing our fire engines with four firefighters and you agreed that we should introduce this proposal. We therefore implemented the crewing with four firefighters for all our wholetime fire engines on 1 July 2023. We will continue to monitor the crewing of wholetime fire engines throughout 2024/25.</p>

# Consultation question from 2023

We asked	Public Said	We did
<p><b>Question 2</b></p> <p>We propose to review the Risk Based Inspection Programme (RBIP) for business premises to ensure our proactive protection and enforcement activities are aligned to identified risks, to maintain the reduction of non-domestic fires and ensure the continued safety, from fire, of employees and visitors to these premises.</p>		<p>You agreed that we should carry out a review of our business fire safety programme using risk as its guiding principle therefore we have utilised the developing work of the NFCC in collaboration with Operational Research in Health, into the likelihood, consequence and risk of fires in non domestic premises. This review has produced an updated RBIP starting on 1 April 2024 which has an increased focus on those premises types identified as a higher risk through this new research. This updated programme will be implemented and monitored through 2024/25 and reviewed during 2025/26.</p>

# Have Your Say 2024 Question 1

## Community Risk Management Plan

You can read the full  
Plan and our  
Community Risk Profile  
at:

<https://www.ddfire.gov.uk/service-plans>



Do you agree with the  
Service's approach to  
keeping you safe?



# Our Commitments

## **Be the Best**

Recruit and retain a diverse workforce and continually assess their performance and behaviours.

## **Protect**

Work with local businesses to keep people safe from fire and take enforcement action when we need to.

## **Improve**

We will constantly endeavour to improve by monitoring our performance and encourage our staff to be innovative.

## **Plan**

We will identify the risks you face and plan ways to reduce their impact using our staff and resources effectively.

## **Prevent**

Target at least 80% of our HFSVs to the most vulnerable people, taking referrals from and making them to our supporting partners.

## **Respond**

In an emergency we will be fully prepared to respond and will strive to reduce the impact

## **Learn**

We will learn and improve following scrutiny from HMICFRS, the CFA, external audit bodies and our consultation process

## **Budget**

We will use our budget, people and equipment effectively to tackle our risks and keep you safe.



# Have Your Say 2024 Question 2

## Community Risk Management Plan

You can read the full  
Plan and our  
Community Risk Profile  
at:

<https://www.ddfire.gov.uk/service-plans>

Do you agree with our  
commitments outlined  
in the plan?





# Have Your Say 2024 Question 3

## Community Risk Management Plan

You can read the full  
Plan and our  
Community Risk Profile  
at:

<https://www.ddfire.gov.uk/service-plans>

Do you have any  
comments on our plans  
for 2024-2027?



# Have Your Say

How do I share  
my views?

- Visit our website and fill in our online survey [www.ddfire.gov.uk](http://www.ddfire.gov.uk)
- Check out our twitter feed @CDDFRS and look for our survey link
- Take a look at our Facebook page @County Durham and Darlington Fire and Rescue Service and follow the link to our survey



**Thank You**

**Any questions?**

